

What will this mean for our population?



The digital strategy has been developed to reflect the voices of our population throughout. We will provide example stories to show how digital will enable improved population and staff experiences, health and well being outcomes and efficiency.

John's journey (below) reflects and summarises how health and care will change for us all through the implementation of the digital strategy.



Meet John...

John is 85 years old and has recently been discharged from hospital following a fall at home. John wants to stay in his own home and will be supported to live there by the community based multi-disciplinary team (MDT) and his family.



"It is really good that when different HSC people come to the house to visit that I don't have to repeat my story and details. It feels like they know me" – **John**



"Being able to add notes to Dad's patient portal about my concerns and being able to send text messages to his carers means I feel connected" – **Niamh, John's daughter**



"John receives care that is well informed and up to date with his current condition, . I can review his all care information is so I am aware of the MDT input" – **Isla, Community Nurse**



"John has really benefitted from the care plan we drew up together to ensure he remains socially connected and as independent as possible. I have assisted him to join a number of groups remotely twice a week so he doesn't need to travel or feel isolated " – **Aaron, John's Social Worker**



"John's risk of hospital readmission is lowered because any issues are escalated to me quickly by the team via the portal and I can track changes in his condition by accessing details about all the care John is receiving in one place." – **Erin, John's GP**