





# How to log into the patient portal (My Care)

You can sign up for My Care by downloading the MyChart app  from the App store (Apple/iOS devices) and Google Play (Android devices).

Inside the MyChart app you should find and choose the HSC logo  from the drop-down menu.

By selecting Sign-in through the webpage or the app, you will be redirected to nidirect. 

My Care will use your nidirect account information to prove your identity and provide access to My Care.

If you already hold an nidirect account you can use your current account information.

If you do not already have one you must create an nidirect account in order to use My Care.

For support with registering and logging in with My Care, please contact our helpdesk on 028 9536 8180 or email us at [mycarehelpdesk@hscni.net](mailto:mycarehelpdesk@hscni.net)